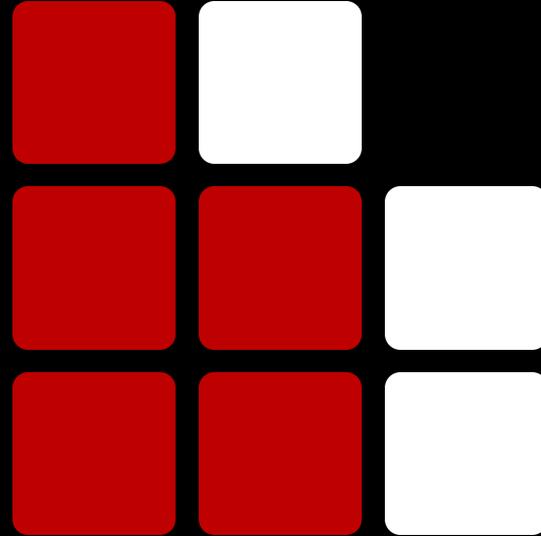


Accessibility Q&A

A Bits & Bytes Forum



Submitted Questions

01

What exactly is required by April 2026 - and what isn't?

By April 2026, web content must meet accessibility requirements for users with disabilities, typically aligned with WCAG Level AA.

Included

- No critical barriers to access or task completion
- Core pages and services must be usable with assistive technologies

Not included

- Perfect compliance on every legacy page
- Rebuilding entire sites if barriers can be reasonably addressed
- Fixing issues outside an editor's control without escalation

Which pages should we fix first?

Prioritize

- High-traffic pages
- Pages required to complete tasks or services
- Pages with forms, media, or complex interactions
- Recently updated or actively maintained content
- This approach demonstrates good-faith effort and reduces risk

What happens if a page isn't fully compliant by the deadline?

Incomplete compliance should

- Be documented
- Have a remediation plan
- Include accessible alternatives where possible
- Good-faith effort and transparency matter

What is the escalation path when editors hit a blocker?

Editors should

- Document the issue clearly
- Identify affected pages
- Escalate to web support or development teams
- Avoid creating workarounds that introduce new issues

What are the common issues being flagged in accessibility tools that users can ignore?

Issues that can be ignored are

- Redundant links in the footer for the UU icons (specific to Modern Campus websites). This is not an error, just an alert.

Common issues

- Inaccessible, unused/unreferenced PDFs - these should be removed from the site
 - For Modern Campus users, please request a site inventory for a full list of files on your site
- Skipped heading levels - heading levels should go in sequential order. Do not use heading levels as styling.

Will my Axe Monitor scan catch updates immediately after I make them?

If you have saved and published the changes in Modern Campus and see them on the live page, they will be scanned the next time your site is scanned by Axe Monitor.

If an issue persists that you have fixed to the best of your ability, reach out to the Web Support & Usability team for assistance.

What does “logical reading order needs manual check” mean for PDFs?

The sequence in which assistive technology interprets text, images, and other content elements. This ensures that content is accessible logically and sequentially, mirroring its intended flow. This is particularly important for devices like screen readers, which rely on the established order to narrate the content to users accurately.

How can I make the .doc to .pdf conversion easier?

There is no standard easy way convert a document to a PDF and make it accessible. But, there are a lot of things you can do in Microsoft Word or PowerPoint that will make it easier in Adobe.

In Word or PowerPoint, make sure to run the accessibility checks and fix any errors. Doing this generally decreases the amount of errors in Adobe, which are more time consuming to fix.

Also, please make sure to select the “Save as PDF” option.

If there are errors in Adobe, we recommend trying to fix them in the source document and then resaving it as a PDF.

Questions?